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>> Maintenance Booklet.

smart fortwo coupe and smart fortwo cabrio electric drive



Welcome!

We want you to enjoy your smart automobile. Vehicle safety and operational reliability are two very important factors. To maintain them, regular maintenance services are necessary.

We continuously strive to improve our product and ask for your understanding that we reserve the right to make changes in the periodic maintenance work for our vehicles.

The information in this booklet is accurate as of the press date. At the time of your scheduled maintenance appointments with your authorized electric drive smart center, the most current maintenance work information will be utilized for your vehicle's age or mileage. Please check with your authorized electric drive smart center for any changes to the periodic maintenance work required for your vehicle.

PLEASE NOTE

HAVE YOUR VEHICLE SERVICED BY YOUR AUTHORIZED ELECTRIC DRIVE SMART CENTER WHO IS FULLY EQUIPPED TO PROVIDE THIS SERVICE AND THAT GENUINE SMART PARTS BE USED.

Symbols

The following symbols are found in this booklet:

WARNING

Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.

 Highlights hazards that may result in damage to your vehicle.

 Helpful hints or further information you may find useful.

▷ page This symbol tells you where to look for further information on a topic.

▷▷ This continuation symbol marks a warning or procedure which is continued on the next page.

Publication details

Internet

For further information you can find us on the web-site <http://www.smartUSA.com>.

Service and Literature

Reprinting, translation and copying, even of excerpts, are not permitted without our prior authorization in writing.

Model

smart fortwo coupe electric drive
smart fortwo cabriolet electric drive

General Information	2
Vehicle data	2
Protecting the environment	2
Operating safety	3
Danger of electric shock	3
Performing work on the vehicle	4

Maintenance Booklet	6
Introduction	6
smart Maintenance System	6
Tires	6
Severe operating conditions	6
Wear items	7
Regular checks	7
Notes on the warranty	7
Service records	7
Parts/Operating materials	8
Maintenance service descriptions	8
Vehicle Maintenance Service Work	8
Maintenance	9
every 12,500 miles or every year	9
Additional work	11
Confirmations	12
Maintenance service	12

Vehicle data

▶	▶
Model	Vehicle Identification Number (VIN)
▶	▶
Date of initial registration	Paint color and code
▶	▶
License Plate No.	License Plate No.
▶	▶
License Plate No.	License Plate No.
▶	▶
License Plate No.	License Plate No.
▶	▶
License Plate No.	License Plate No.

Protecting the environment

Natural resources form the basis of our existence on this planet. The objectives of our policy are for these resources to be used sparingly and in a manner which takes the requirements of both nature and humanity into account.

Our declared policy is integrated environmental protection. This policy starts at the root causes and encompasses in its management decisions all the consequences for the environment which could arise from production processes or the products themselves.

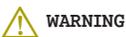
You too can help to protect the environment by operating your smart in an environmentally responsible manner.

Operating conditions and your individual driving style to a large extent influence performance output and the rate of brake and tire wear. To increase vehicle range and reduce the rate of wear, please consider the following:

- make sure that the tire pressures are always correct.
- avoid frequent, abrupt acceleration.
- do not carry any unnecessary weight.
- remove ski holders and roof racks once you no longer need them.

A regularly serviced vehicle will also help protect the environment. You should adhere to the maintenance intervals displayed by the Maintenance System service indicator, along with other maintenance work described in this booklet.

Have maintenance services performed by your authorized electric drive smart center using Genuine smart parts



WARNING

Please make sure you read the technical documentation, such as the Operator's Manual and workshop information, before carrying out any maintenance work.

Operating safety

Danger of electric shock

The components of the drive system are indicated by yellow warning labels to make you aware of high voltage.



P08.00-2007-31

High-voltage cables are orange-colored.

WARNING

Due to the high-voltage technology, electrical leads under high voltage are installed in the vehicle. For this reason, work on the vehicle may only be carried out by specially trained technicians.

For safety reasons, smart recommends all work to be carried out by a smart service partner which is qualified for smart electric drive.

Particular care should be taken involving all areas which are in the vicinity of high voltage parts, e.g. parts in the engine compartment. Orange-colored cables and their respective sockets carry high voltage and must not be damaged.

Serious injury or death can result if you:

- remove the covers of components which are labeled with a warning sticker.
- handle components of the high-voltage vehicle electrical system.
- open the housing.
- disconnect plug connectors.
- come into contact with components or orange-colored cables of the high-

voltage vehicle electrical system following an accident.

- come into contact with orange-colored cables or their damaged plug connectors.
- come into contact with damaged components of the high-voltage vehicle electrical system.

Have the damaged orange-colored cables or their damaged plug connectors replaced immediately at an authorized electric drive smart center. The service partner must have the required knowledge and tools to carry out the necessary work. For safety reasons, smart recommends using a smart center which is qualified for smart electric drive. Particularly for safety-relevant work and work on safety-relevant vehicle systems, servicing by an authorized electric drive smart center is essential.

Do not remove the high-voltage battery of the high-voltage vehicle electrical system. Have the required work carried out by an authorized electric drive smart center. smart recommends that you use an authorized electric drive smart center.

WARNING

Heavy blows against the vehicle underbody or tires/wheels, for example when running over an obstacle, road debris or a pothole, may cause serious damage and impair the operating safety of your vehicle.

If you feel a sudden significant vibration or ride disturbance, or you suspect that damage to your vehicle has occurred, you should turn on your hazard warning flashers, carefully slow down, and drive with caution to an area which is a safe distance from the road.

Inspect the vehicle underbody and tires/wheels for possible damage. If the vehicle appears unsafe, have it towed to the nearest authorized electric drive smart center or other maintenance or repair facility that

WARNING

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is qualified to work on smart electric vehicles for further inspection or repairs.

WARNING

The high-voltage battery of the drive system is located under the vehicle's underbody. When the pressure inside the high-voltage battery exceeds a certain value, for example in case of a vehicle fire, inflammable gas will escape via a duct. The inflammable gas escapes to an area under the vehicle. This prevents the high-voltage battery from exploding.

Stay away from this area of the vehicle.

Automatic switch-off of the high-voltage system

The high-voltage system will be automatically switched off, in the event

- of an accident in which the restraint systems are triggered
- of a short circuit in the high-voltage system is detected
- that an electric connection in the high-voltage system has been disconnected.

This helps to avoid that you get in contact with high-voltage.

Performing work on the vehicle

WARNING

To help avoid personal injury, be extremely careful when performing any service work or repairs. Improper or incomplete service or the use of incorrect or inappropriate parts or materials may damage the vehicle or its equipment, which may in turn result in personal injury.

If you have any questions about carrying out any type of service, turn to the advice of an authorized electric drive smart center.

WARNING

Always have maintenance work on drive system and high-voltage system electronics and components performed by a qualified specialist, e.g. at an authorized electric drive smart center. In particular, work relevant to safety or on safety related systems must be carried out at a qualified specialist workshop with expert knowledge of electric drive vehicles.

WARNING

Work improperly carried out on electronic components and associated software could cause them to cease functioning. Because the vehicle's electronic components are interconnected, any modifications made may produce an undesired effect on other systems. Electronic malfunctions could seriously impair the operating safety of your vehicle.

See an authorized electric drive smart center for repairs or modifications to electronic components.

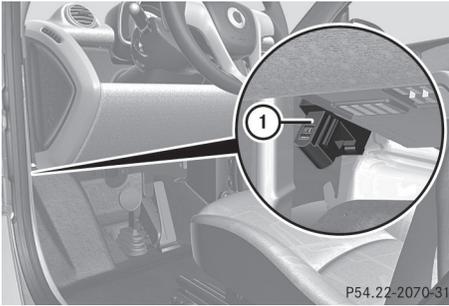
Improper work or modifications on other vehicle systems could also have a negative impact on the operating safety of the vehicle.

-  Always have maintenance work on drive system and high-voltage system electronics and components, such as control modules, sensors and connecting cables, performed by a qualified specialist workshop with the necessary expert knowledge of electric drive vehicles and the tools to carry out the work required, e.g. at an authorized electric drive smart center. Otherwise there is a danger that vehicle components may wear more rapidly, which may void the vehicle's warranty.

WARNING

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High-voltage disconnect device



The vehicle is equipped with a high-voltage disconnect device ① to disable the vehicle's high-voltage system.

- !** The high-voltage system must only be switched off at vehicle standstill by specially trained service engineers. Otherwise the high-voltage system may be damaged.



WARNING

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Introduction

smart Maintenance System

The Maintenance System tracks distance driven and the time elapsed since your last service. The maintenance service is indicated in the multifunction display in the instrument cluster.

Approximately 1 month before a maintenance service is due, a message appears in the multifunction display. The message provides the remaining miles or days until the next maintenance service is due.

A descriptive listing of the service items are contained in this booklet starting on (▷ page 8). Following each maintenance service, your authorized electric drive smart center will reset the Maintenance System service indicator by confirming the service items performed.

The authorized electric drive smart center performing the maintenance services will confirm the work has been carried out using the Confirmation pages in this booklet (▷ page 12).

We continuously strive to improve our product and ask for your understanding that we reserve the right to make changes in the periodic maintenance work for our vehicles.

The information in this booklet is accurate as of the press date. At the time of your scheduled maintenance appointments with your authorized electric drive smart center, the most current maintenance work information will be utilized for your vehicle's age or mileage. Please check with your authorized electric drive smart center for any changes to the periodic maintenance work for your vehicle.

- i** If the Maintenance System service counter was inadvertently reset, have an authorized electric drive smart center correct it. Please only reset if the

proper maintenance service has been performed. Resetting the system without performing the proper maintenance service will result in electric drive system and/or other vehicle damage not covered by the smart New Vehicle Limited Warranty.

Tires

Your vehicle's tires are a critical component to overall vehicle performance and vehicle stability. The useful life of tires will vary and is proportional to tire type, speed rating, ambient conditions, tire loading, tire inflation pressure, road surfaces, and individual driving style, among other factors. Therefore, smart recommends regular checks for wear and proper inflation.

Severe operating conditions

The maintenance intervals have been determined so that the vehicle, under normal operating conditions, should operate properly between maintenance services. Severe operating conditions may call for correspondingly sooner replacement of the following items:

- **Interior filter**

(combination filter) is replaced as called for by the Maintenance System. Under severe dust conditions, or with the Climate Control frequently operating in the air recirculation mode, the filter should be replaced more frequently than indicated by the Maintenance System.

- **Coolant**

Have the coolant (water/anticorrosion/antifreeze mixture) replaced at the specified maintenance interval.

Replacement of coolant may be required more frequently if coolant is not



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maintained according to instructions and/or other than approved anticorrosion/antifreeze products for your vehicle are being used. For instructions on coolant, see "Coolant" in your vehicle Operator's Manual. For a listing of approved anticorrosion/antifreeze products for your vehicle, contact your authorized electric drive smart center.

Wear items

While the Maintenance System calls for inspection of certain wear items, the system does not make any judgment on the condition of these wear items. Only a qualified technician can determine if a wear item needs to be replaced.

Regular checks

In addition to the services, we recommend that you check the following items regularly (for example: weekly or before any long journey):

- **Coolant level** – Please refer to the Operator's Manual for the correct procedure to check the coolant level.
- **Brake fluid level** – If brake fluid has to be added, see an authorized electric drive smart center to determine the cause, e.g. leaks or worn brake pads.
- **Windshield washing system** – If the washer fluid level drops below the minimum level, the washer fluid level warning appears. Add washer fluid mixed with smart windshield washer solvent/concentrate, test function and check wiper blades.
- **Lighting system**
- **Tire condition and pressures** – Check at least monthly. Please refer to section "Tires and wheels" in the Operator's

Manual for guidelines and correct procedures to check tire condition and pressures.

Notes on the warranty

Authorized electric drive smart centers are at your disposal for service work. Your authorized electric drive smart center can ensure that your vehicle is professionally and thoroughly serviced and repaired.

Please see the Service and Warranty Information booklet for detailed information on warranty terms and coverage.

Please follow the instructions given in this Maintenance Booklet, even if you entrust the vehicle to a third party for use or care. Only in this way will you be able to ensure that your warranty rights are not affected.

Have your vehicle serviced by your authorized electric drive smart center which is fully equipped to provide this service.

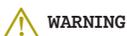
Service records

Your authorized electric drive smart center will certify in this booklet the maintenance services on your vehicle which it has performed.

Other than the maintenance services described, the Maintenance Booklet does not record or reflect any repair work that may have been performed to your vehicle. Please keep those receipts with your vehicle records.

For information concerning warranty, see your Service and Warranty Information booklet.

Your authorized electric drive smart center will gladly furnish additional



WARNING

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information on the maintenance of your vehicle.

Daimler Vehicle Innovations USA LLC
A Daimler Company

Parts/Operating materials

We recommend only the use of Genuine smart parts for service and repairs, since they meet our specifications. It is also important to only use lubricants and anticorrosion/antifreeze coolant meeting factory specifications. Contact your authorized electric drive smart center for more information on this subject.

Maintenance service descriptions

Vehicle Maintenance Service Work

- i** Maintenance services should be performed at the number of miles or years (whichever comes first) as indicated.

Detailed descriptions for each maintenance service can be found starting on (> page 9).



WARNING

Please make sure you read the technical documentation, such as the Operator's Manual and workshop information, before carrying out any maintenance work.

Maintenance**every 12,500 miles or every year****Vehicle interior**

Check brake system for proper function

Check parking brake, adjust if necessary with separate work order

Check exterior lighting, high beam flasher, hazard warning lamp, turn signal lamps, horn and headlamp range adjustment for proper operation

Check warning/indicator lamps and electrical consumers for proper operation depending on the vehicle equipment: Power windows, interior illumination, rear window heater, seat heater, illumination of switches and display instruments, cigarette lighter and mirror adjustment

Check controls of heater and ventilation for proper operation and ease of movement: All blower motor level settings and the airflow from the vents

Check Soft top for function

Check windshield washer system and front windshield wiper for proper operation and spray pattern

Check rear window washer system and wiper for proper operation and spray pattern

Reset maintenance interval display in instrument cluster

Check seat belts and buckles for external damage and correct operation

Replace combination filter

Check TIREFIT tire repair kit (special equipment) – expiration date. If expired, replace with separate work order

Check condition of 12 volt battery using "Midtronics EXP 717" tester

Replace battery in vehicle key

Doors, flaps

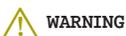
Central locking: Check function. Lubricate locks and hinges (lower section of tailgate: wax hinges)

Outside of vehicle

Check bodywork for paintwork damage without removal of parts. In the event of damage perform repair with separate work order

Check windshield for condition

Check the front lamps, rear lamps and side marker lamps

**WARNING**

Please make sure you read the technical documentation, such as the Operator's Manual and workshop information, before carrying out any maintenance work.

Check headlamp and front fog lamp adjustment, correct if necessary with separate work order

Check charging cable and vehicle socket for damage. In the event of damage, perform repair with separate work order

Remove service flap and check fluid level of brake system. If there is a loss of fluid, determine cause and perform repair with separate work order

Brake fluid: Beginning at year 3, check wet boiling point.

If brake fluid replacement is necessary, perform using separate work order. Document change of brake fluid in the service report

Check the fluid level in the windshield washer system, correct if necessary with separate work order

Cooling system (high-voltage battery and electric drive): Check fluid level and antifreeze, correct if necessary with separate work order. If there is a loss of fluid, determine cause and perform repair with separate work order

Wheels, brakes

Check tires by means of visual inspection inside and outside for damage and crack formation

Check tire inflation pressure and correct if necessary

Check tread depth of tires

Check front brake pads by means of visual inspection for lining thickness and front brake disks for condition

Rear axle: Check brake lining thickness by means of visual inspection through the inspection holes in the brake carrier plate (For the first time after 37,500 miles, then every 2 years or 25,000 miles.)

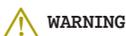
If the brake lining thickness is almost at the wear limit, the brake lining thickness must be measured with the brake drums removed (separate work order)

Underside of vehicle

Check all visible parts for leakage and damage by means of visual inspection. In the event of leakage or damage, determine cause and perform repair with separate work order

Check electric drive and transmission for damage, leakage and defective mounting by means of visual inspection. In the event of leakage or damage, determine cause and perform repair with separate work order

High-voltage battery: Check all visible fasteners and condition of all visible high-voltage lines by means of visual inspection. In the event of damage, perform repair with separate work order



WARNING

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Check play of front axle joints, check rubber boots for damage

Check tie rod joints and drag link joints for play, check rubber boots for damage

Applicable additional work (▷ page 11)

Additional work

Every Maintenance

Check high-voltage battery using STAR DIAGNOSIS tester

At year 2 only

Replace brake fluid.

Document change of brake fluid in the service report

Every 2 years or 25,000 miles

High-voltage battery: Replace desiccant cartridge with separate work order

After 50,000 miles, then every 2 years or 25,000 miles

Check brake adjusters for damage and collar seals on wheel brake cylinders for leakage and correct position with the brake drums removed. In the event of damage or leakage, perform repair with separate work order



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Confirmations

Maintenance service

Complete in full

Vehicle Identification Number (VIN)

Date

Odometer

Repair order no. (if applicable)

Next service due: Miles

Next service due: Month/year

Service carried out in accordance with DVIUSA specifications:

Yes/No

Replaced:

- Brake fluid
- Combination filter
- Coolant
- Battery in vehicle key
- Brake pads, front axle
- Brake lining, rear axle
- Desiccant cartridge

Notes

Rubber stamp/Signature

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Vehicle Identification Number (VIN)

Date

Odometer

Repair order no. (if applicable)

Next service due: Miles

Next service due: Month/year

Service carried out in accordance with DVIUSA specifications:

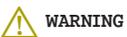
Yes/No

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Next service due: Month/year

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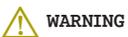
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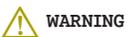
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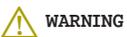
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DVIUSA specifications:**

Yes/No

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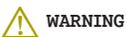
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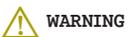
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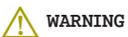
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- Battery in vehicle key
- Brake pads, front axle
- Brake lining, rear axle
- Desiccant cartridge

Notes

Rubber stamp/Signature



WARNING

Please make sure you read the technical documentation, such as the Operator's Manual and workshop information, before carrying out any maintenance work.

